VIRTUAL CONFERENCES How we used Drupal to save the company!







Goals & Takeaways

What do I get out of this?

- Real-world business examples
- Custom solutions and strategies
- How-To code examples
- Generate ideas for your own project
- THIS IS A TECHNICAL TALK

Who Are We

Provider of Event & Organizational Management Solutions For Professional Associations

Conference Catalysts provides flexible solutions for professional associations to improve communication, organize efficiently, and run world-class events.





PLATINUM SPONSORS



Conference Catalysts provides flexible solutions for professional associations to improve communication, organize efficiently, and run world-class events.

Florida Drupal Camp 2022 Platinum Sponsor

Meet our Team Digital Solutions Team

A tight-knit team of developers, designers, and technologists, the Digital Solutions Unit provides some of the most flexible, best-in-class digital experiences for associations and conferences.

Developers, Graphic Artists, and Content Specialists











MackHough Graphic Designer israel Morales Senior Full-Stack Developer



Who are we

Our Business; Our Clients

- IEEE Organizations
- Full Service On-Site Event Management
- Technical Paper Sessions



What is CONFlux?

A virtual event web content delivery application. Manage and organize Tracks, Sessions and their Presentations for access by Attendees. Trusted by 100+ virtual conferences with 200,000+ combined attendees since April 2020.

Bringing CONFlux Online

Delivering a Product

- Data Consumption
- Deployments
- Migrations
- Design
- Execution/Delivery



Data Consumption

- Variable Sources
- Google Sheets
- Custom Parsing
- Webform Submissions System
- Migration Preparation (API)

Variable Sources

- Paper Management Systems
- No Consistency
- Interfacing with prepared data
- 3rd Party Registration systems

Google Sheets

- Consistent and well known
 interface
- Boilerplate CSV for client interaction
- API, Scripting, Validation
- Sheetdb.io (REST API)

Collect and prepare data from client sources

spreadsheets.create

•••

use League\Csv\Reader; use League\Csv\CharsetConverter; use League\Csv\Writer; use PragmaRX\Countries\Package\Countries;

// Include helper functions

include_once 'inc/func.php';
include_once 'inc/google_api.php';

// Load Config File
\$config = include('config.php');

// Google Sheets

\$spreadsheetId = \$config['spreadsheetId'];
\$writeGoogleSheets = \$config['writeGoogleSheets'];

// Get the API client and construct the service object.
\$client = getClient();
\$service = new Google_Service_Sheets(\$client);

Data Acquisition & Parsing Strategies Custom Parsing

- Flat File to Relational data
- Migration Preparation
- Unique Users, Sessions, Presentations, Tracks, etc

Massage data into a relational paradigm for Drupal Migrations

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1	A	В	C	 	

•••

if(\$submissionsComplete) { // Submission Values \$submissionValues = \$service ->spreadsheets_values ->get(\$spreadsheetId, \$googleSheetSubmissionRange) ->getValues();

Write master values to CSV

```
$file = fopen($submissionsFile,'w');
foreach ($submissionValues as $line) {
   fputcsv($file, $line);
}
```

fclose(\$file);

// load results

```
/** @var \League\Csv\Reader */
$submissions = Reader::createFromPath($submissionsFile, 'r');
$submissions
   ->setHeaderOffset(0);
```

```
}
```

/ Registrants

\$reconcileRegistrants = \$config['reconcileRegistrants']; \$registrantsRange = \$config['registrantsRange'];

if(\$reconcileRegistrants) {
 \$registrantValues = \$service
 ->spreadsheets_values
 ->get(\$spreadsheetId, \$registrantsRange)
 ->getValues();
 \$registrantsFile = \$config['registrantsFile'];
}

// Write registants values to CSV

```
$file = fopen($registrantsFile, 'w');
foreach ($registrantValues as $line) {
    fputcsv($file, $line);
```

```
close
```

fclose(\$file);

// load results

/** @var \League\Csv\Reader */

\$csvRegistrants = Reader::createFromPath(\$registrantsFile, 'r'); \$csvRegistrants->setHeaderOffset(0);

}

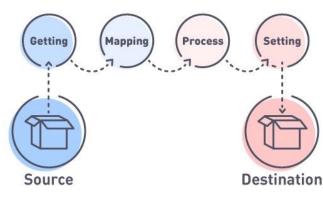
Submission System

- Generated Prepopulated Links
- Mailmerge
- AWS File System
- hook_..._options_alter
- Export CVS

Data Acquisition & Parsing Strategies Drupal Migrations

- Initiate database
- JSON Parser (Sheetdb.io)
- Migrate Update for Bulk
 - overwrite_properties

Parse data into a relational paradigm for Drupal Migrations



.

process:
 type:
 plugin: default_value
 default_value: user
 uid:

- plugin: skip_on_empty
 method: row
 source: id
- plugin: migration_lookup migration: cc_users source: id pass: plugin: callback callable: md5 source: pw_plain destination: plugin: 'entity:user' md5_passwords: true overwrite_properties: _ pass

•••

- \$> drush mim --group=conflux
- \$> drush mim users --update
- \$> drush mim tracks,types,rooms

\$> drush mim presenations --sync

•••

field_cc_date_range/value:

plugin: skip_on_empty
method: process
source: start

plugin: format_date
from_format: 'n/j/Y G:i:s'
to_format: 'Y-m-d\TH:i:s'
source: start

Deployment Platform.sh

- Scalable Resource Allocation
- Individualized deployments
- Multi-app (Node/Drupal)
- Containerized
- Fast. Reliable.

Manage your container infrastructure with YAML and Git



Deployment

Drupal Installation

- drush si -existing-config
- Config Ignore
- Site Settings Configuration
- Stand-Alone Sites

Install Drupal via configuration Think Installation Profile



Client Customizations

Design

- Customization directly in configuration
- Asset Injector (CSS/JS)
 - o Shame
 - TW Variable Overrides
- View style templating
- TailwindCSS Custom Theme
- Custom Branding

Each application needs to be customized to meet client needs



Features

Drupal Features

- Views Full Calendar
- Flag
- Site Settings and Labels
- Voting
- Webform

Drupal specific modules for rapid development and features



Integrations

- Google Sheets
- CVENT
- Rocket.Chat
- Jitsi





Integrations

Google Sheets API

- Bulk User Importing
- Assign Roles and Passwords
- On-demand (manual) import without duplication
- Drupal Batch API

The need:

- Been able to bulk import users from manually curated sheets in Google.
- Been able to assign passwords and roles via that Google sheet.
- Been able to import/update users on demand without duplicating existing ones.

Solution:

• Custom Drupal 9 Module

How the Module works:

- Fetches the rows in the Google sheet via JSON -> converts each user into a Batch API item.
- Creates a new user if it doesn't exists, updates the user if the user exist.
- Checks the roles and update the roles.

Caveats:

This process needs human intervention, triggered on demand.

Batch API:

Functions allowing forms processing to be spread out over several page requests, thus ensuring that the processing does not get interrupted because of a PHP timeout, while allowing the user to receive feedback on the progress of the ongoing operations.

Home > Administration > Configuration > People

Google Sheets Configuration Form

URL to data from.*

https://docs.google.com/spreadsheets/d/

Has to be a JSON resource.

https://docs.google.com/spreadsheets/d/SHEET_ID/gviz/tq?tqx=out:json&sheet=User Imports

Process Data

Save configuration

3/gviz/t

Updating 27 users	
Running Batch "25" (User processed 24)	
Completed 25 of 27.	93%

Integrations

CVENT API

- 3rd Party Registration
 Ultimate Cron
 Batch API
- Queue API

The need:

- Users registered in CVENT (<u>https://www.cvent.com/</u>) needed to be manually processed via Google Sheets, to assign password and roles.
- Once the conference started new users were created every minute, this made difficult to keep track of new users in Drupal vs new users in CVENT.
- Prevent missing data between imports.

Solution:

- Create a custom integration with CVENT via their API.
- Used the Queue API from Drupal.
- Used Drupal Cron jobs to fetch new users, and process users.
- Used Ultimate Cron to track imports and expose/manage Queue Workers

How the module works:

- Import of new users was splitted in two cron jobs:
 - Cron 1: Imports new users using hook_cron() based on a timestamp, keep track of the last import date and creates a queue item for later processing.
 - **Cron 2:** Queue Worker created that create users on Drupal mapping roles and even assigning passwords automatically.

Cron 1: is a **lean process**: and can fetch up to 200 users in each call, converts each user in JSON format to a queue item in the Drupal database.

Cron 2: is a **heavy process:** checks if a user exists in the database, if exists updated the roles of the user and the data that is new in CVENT, updates the password with the registration code given to the user.

Queue API ensures the data is processed.

https://api-platf	orm.cvent.com/			
API for CVENT				
Client ID *				
Client ID from CVENT				
Client Secret *				
-				
Client Secret from CVE	T			
Event ID *				
Event ID*				
Event ID				
Site has already co	tent imported and we	e need to import	after a specific da	ate.
Yes 🗸				
	wing date			
Import after the foll				

The event and credentials can be configured via the admin panel providing flexibility.

You can also choose the date when you need to start importing new users, this is helpful since we need the system to start importing new users once the conference has started.

Ultimate Cron exposes our custom cron jobs

Title	Module	Scheduled	Last Run	Duration	Status	Operations
↔ CVENT API User retrieval	CC Process Registrants	Every 5 min	02/18/2022 - 19:39	00:00	~	Run V
	CC Process Registrants	Every 5 min	02/18/2022 - 19:39	00:00	~	Run 🗸

Logs for Queue: CVENT Queue Worker

Severity	Start Time	End Time	Message	Duration
~	2022- 02-18 19:45:17	2022- 02-18 19:45:17	Launched in thread 1 by CONflux Admin (1)	00:00
~	2022- 02-18 19:39:13	2022- 02-18 19:39:13	Launched in thread 1 by CONflux Admin (1)	00:00
•	2022- 02-18 19:34:40	2022- 02-18 19:34:42	ากการวามกาลเกลือกกุลกลักลักกุลการการการการการการการการการการการการการก	00:02
•	2022- 02-18 19:30:30	2022- 02-18 19:30:35	User Created - charle:	00:05

Code example:

.

function cc_registrants_update_cron() {

```
$cvent_initialized = \Drupal::state()->get('cvent_initialized');
if (empty($cvent_initialized)) {
 \Drupal::messenger()->addError('Configure the credentials for the API to work.');
 throw new Exception('Configure the CVENT API before executing this cron job.');
$cvent_processor = \Drupal::service('cc_registrants_update.cvent_processing');
if ($cvent processor->getTokenAndIterateAttendees()) {
 $attendees = $cvent processor->getAttendeesArray();
if (!empty($attendees)) {
 $queue = \Drupal::service('queue');
 $cvent_queue = $queue->get('cvent_queue');
 foreach ($attendees as $attendee) {
   $attendee_object = $cvent_processor->createQueueItem($attendee);
   if (!is_null($attendee_object)) {
      $cvent_queue->createItem($attendee_object);
```

Code example:

```
/**
 * Processes users from CVENT API.
 *
 * @QueueWorker(
 * id = "cvent_queue",
 * title = @Translation("CVENT Queue Worker"),
 * cron = {"time" = 5}
 *)
 */
class CventQueueWorker extends QueueWorkerBase {
    /**
    * @param $data
    */
    public function processItem($data) {
        // ...
 }
    // ...
}
```

```
protected function processUser($data) {
    // Check if user exists in the database.
    $user_from_drupal = user_load_by_mail($data->email);
```

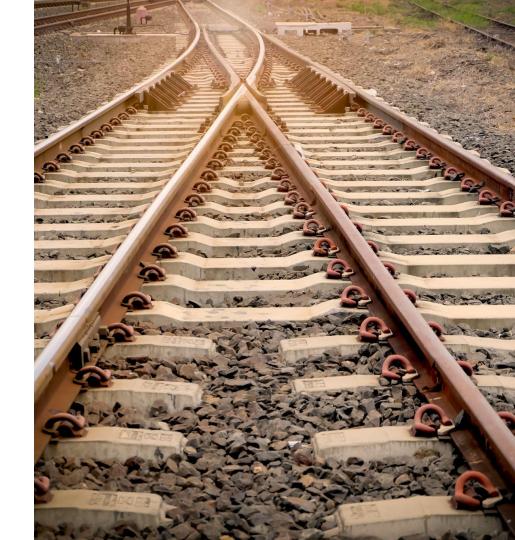
```
if (!$user_from_drupal) {
    $this->createUser($data);
}
else {
    $this->updateUser($data);
}
```

Customizations

User Merging

- Custom VueJS Interface
- Custom SQL queries to find effectively duplicates.
- User relationship matching
- Processively Decoupled
 Blocks

Retaining unique Users and merge all their content relationships and roles.



The need:

- Locate users that had the same First Name + Last Name combination.
- Avoid manual look-up and update of users and its content.
- Being able to mark "no duplicate" users

Solution:

- Created a custom pdb block "Decoupled block" with Vue.
- Created a SQL query that locates the duplicates using sub-queries
- Created a custom route that accepted two **UID** preventing to expose sensitive data to Vue.

Vue Merger Demo:

Home > Administration		← Home Q Go to ② CONflux Ad
Duplicates main app		
Vue Merger		
List of duplicated names:		
21 - Brandon Ratzloff Username: BrandonRatzloff brandon-ratzloff@example.com Roles: Attendee, Affiliate	Merge From	Merge To
Presentations:	Merge	
 Panel: Going Faster - How to Cope with Shrinking Schedules and Increasing Complexity UVVM: Bringing UVM to VHDL 		
Affiliation: Confcats Not a duplicate		
23 - Brandon Ratzloff Username: BrandonRatzloff12 brandon@conferencecatalysts.com Roles: Attendee, Affiliate		
Affiliation: Conference Catalyst Not a duplicate		
197 - Israel Morales Username: Israel-Morales-84		
israel.morales@example.com Roles: Author Presentations:		
 Panel: Going Faster - How to Cope with Shrinking Schedules and Increasing Complexity Affiliation: Conference Catalyst 		
Not a duplicate		
600 - Israel Morales		

The routes:

•••

```
cc_duplicates.merger_request:
    path: '/admin/duplicates/merge_users/{mergeFrom}/{mergeTo}'
    defaults:
        _controller: '\Drupal\cc_duplicates\Controller\DuplicatesController::process'
    methods: ['POST']
    requirements:
        _permission: 'administer site configuration'
        _format: json
cc_duplicates.no_duplicate:
    path: '/admin/duplicates/no_duplicate/{id}'
    defaults:
        _controller: '\Drupal\cc_duplicates\Controller\DuplicatesController::noDuplicate'
```

Merge method example:

•••

private function mergeUsers(User \$merge_from_user, User \$merge_to_user): bool {

/ Presentations:

\$this->updatePresentations(\$merge_from_user, \$merge_to_user);

// Media: \$this->updateMedia(\$merge_from_user, \$merge_to_user);

// Biography
\$this->mergeFieldItemList('field_cc_affiliation',
 \$merge_from_user, \$merge_to_user);

// Affiliatior

\$this->mergeFieldItemList('field_cc_bio',
 \$merge_from_user, \$merge_to_user);

// Roles

\$this->mergeRoles(\$merge_from_user, \$merge_to_user);

/ Set alternative email from merge from.

\$this->addAlternativeEmail(\$merge_from_user, \$merge_to_user);

/ Delete duplicated user

\$this->deleteUser(\$merge_from_user);

\$merge_to_user->save();

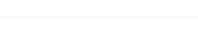
return TRUE;

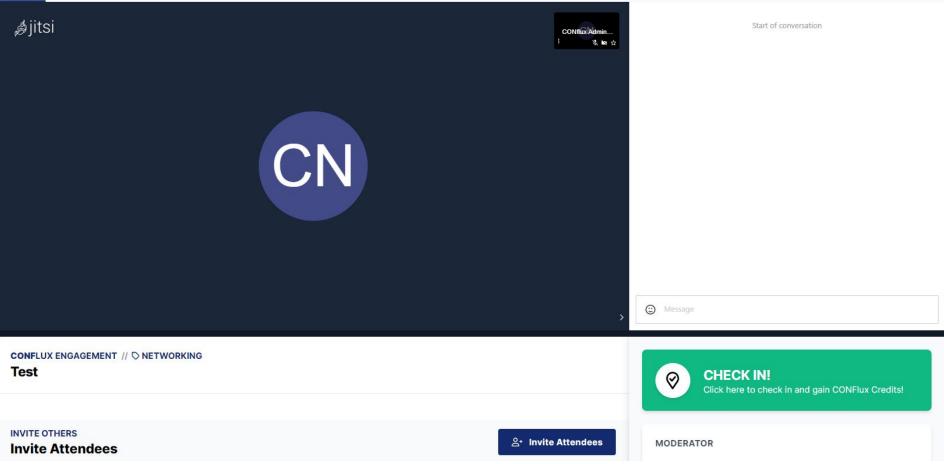
}

Integrations

Engage (Jitsi + Rocket.Chat)

- Networking, Affiliate Booths, Breakouts
- One on One Video chat
- Jitsi + Rocket.Chat + Custom Code
- Live Example





Integrations Jitsi

Jitsi Meet video conferencing platform

- Jitsi as a Service (JaaS)
- IFrame API
- Channel Field



Jitsi

Jitsi Servers vs Jitsi Services

- One Click Application
 - Digital Ocean, Linode
- Build from Source
- JaaS (jaas.8x8.vc)

Self Hosted video conferencing



Jitsi IFrame API

- Libraries
- Drupal.behaviors

•••

Libraries

engag

https://engage.example.io/external_api.js: { type: external }

• • •

```
// Jitsi IFrame API
(function($, Drupal) {
    'use strict';
    Drupal.behaviors.engage = {
      attach: function(context, settings) {
         $(document, context).once('engage').each( function() {
         }
      }
    }
    }
}
```

••• // Room Optio

```
const options = {
  roomName: drupalSettings.engage.roomName,
  width: "100%",
  height: 600,
  parentNode: document.querySelector('#meet'),
  configOverwrite: configOverwriteSetting,
  interfaceConfigOverwrite: interfaceConfigOverwriteSetting,
  userInfo: {
    email: drupalSettings.user.mail,
    displayName: drupalSettings.user.displayName
  },
  }
// Create Room
```

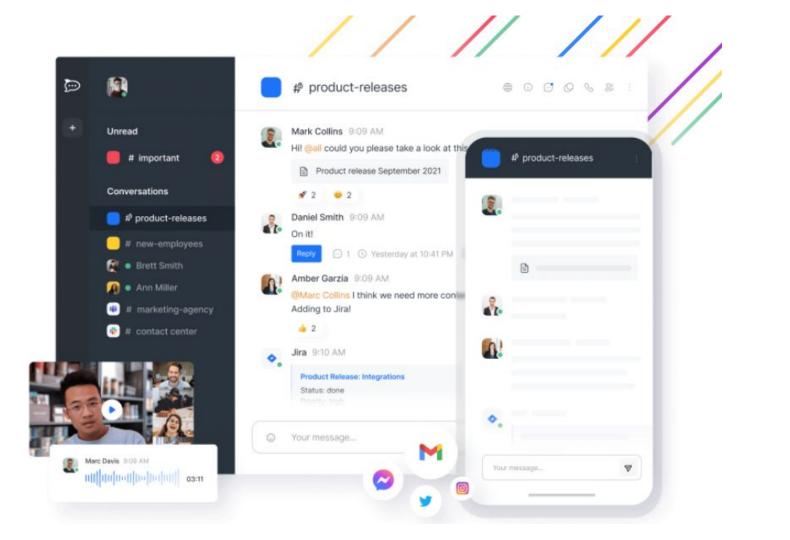
```
const api = new JitsiMeetExternalAPI(domain, options);
```

• • • •

Integrations

Rocket.Chat

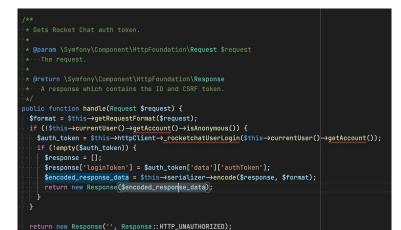
- Embedded chat/Omnichannel for online support
- Custom module using its REST API
- Deploy strategy using platform.sh
- Open Source Slack Alternative



Rocket.Chat

Custom module

- Using <u>HTTP Client Manager</u> Service Descriptions via YAML
- Single-sign on for embedded channel
- User updates



```
public function _userCreate(AccountInterface $account) {
                                  $user id = NULL:
                                  $email = $account→getEmail();
                                   $cache_key = 'user:' . $account→id();
                                   $cache = $this→cache→get($cache_key);
                                   if ($cache) {
                                     $user_id = $cache→data;
                                   else {
                                    // Find user by email address
                                     $query = '{"emails": {"$elemMatch": {"address": {"$eq": "' . $email . '"}}}}';
                                     sresponse = \\this \rightarrow userList(['query' \Rightarrow $query]);
                                     if (!empty($response['count'])) {
                                      $user_id = $response['users'][0]['_id'];
                                     else {
                                      'email' ⇒ $email,
                                         'name' \Rightarrow $this \rightarrow_rocketchatDisplayname($account),
                                         // Generate a random password, as we are using auth tokens
httpMethod: "POST"
                                         'password' \Rightarrow user_password(64),
uri: "users.create"
                                         'username' \Rightarrow $this\rightarrow_rocketchatUsername($account),
summary: "Create a new user. Re
                                      $user_id = $rcuser['user']['_id'];
    description: "This request
                                     if (!empty($user_id)) {
                                       $this -> cache -> set($cache_key, $user_id);
    location: header
                                  -return $user_id;
    description: "The email add
    type: "string"
    required: true
    description: "The display name of the user."
    type: "string"
    required: true
    description: "The password for the user."
    type: "string"
    required: true
    description: "The username for the user."
    type: "string"
    required: true
responseClass: GeneralObject
```

rocketchat ec.token: **Rocket.Chat** path: '/rocketchat_ec/token' defaults: **Custom module** _controller: \Drupal\rocketchat_ec\Controller\AuthToken::handle methods: [POST] requirements: _permission: 'request auth token' RC iFrame Integration _format: 'json' Single sign-on Accounts public function handle(Request \$request) { Iframe \$format = \$this→getRequestFormat(\$request); if (!\$this→currentUser()→getAccount()→isAnonymous()) { Enabled \$auth_token = \$this→httpClient→_rocketchatUserLogin(\$this→currentUser()→getAccount()); if (!empty(\$auth_token)) { Iframe URL \$response = []; https://conflux.Indo.site:57440/ \$response['loginToken'] = \$auth_token['data']['authToken']; API URL \$encoded_response_data = \$this -> serializer -> encode(\$response, \$format); https://conflux.Indo.site:57440/rocketchat_ec/token return new Response(\$encoded_response_data); Api Method POST return new Response('', Response::HTTP_UNAUTHORIZED); Reset Section to Default

Rocket.Chat

Platform.sh

- Multi-app
- Really flexible, installing mongo and RC manually on a node container.
- Multi-environment
- Auto-initialization through environment variables, shell and python scripts.

```
if [ ! -f $PLATFORM_APP_DIR/run/mongodb/initialized ]; then
 echo "Initializing mongodb..."
 for i in `seq 1 60`; do
   nc -z localhost 27017 &&
     mongo --eval "res = rs.initiate(); assert.commandWorked(res);" &&
     touch $PLATFORM_APP_DIR/run/mongodb/initialized &&
     pm2 restart rocket.chat &&
     break
   echo "Retry $i/60 initializing mongodb. Waiting 2 sec.."
   sleep 2
if [ -n "$ROCKETCHAT_ADMIN_PASSWORD" ]; then
 PASSWORD_LENGTH=$((${#ROCKETCHAT_ADMIN_PASSWORD} - 2))
 PASSWORD_ASTERISKS=`printf "%${PASSWORD_LENGTH}s" |tr " " *"`
 MASKPASSWORD="${ROCKETCHAT_ADMIN_PASSWORD::1}${PASSWORD_ASTERISKS}${ROCKETCHAT_ADMIN_PASSWORD: -1}"
 PASSWORD=`python3 $PLATFORM_APP_DIR/scripts/adminpw.py
 echo "Updating rocketchat admin password to $MASKPASSWORD through hash $PASSWORD ... "
 for i in `seq 1 120`; do
   mongo rocketchat --eval "res = db.getCollection('users').update({username:'$ADMIN_USERNAME'}, { \$set: {'services'
     break
   echo "Retry $i/120 changing admin pw. Waiting 2 sec.."
   sleep 2
```

OVERWRITE_SETTING_Site_Name="CONFlux Engage" OVERWRITE_SETTING_Server_Type="Private Team" OVERWRITE_SETTING_Register_Server=false

OVERWRITE_SETTING_Accounts_AllowEmailNotifications=false OVERWRITE_SETTING_Accounts_ShowFormLogin=false

OVERWRITE_SETTING_Accounts_iframe_enabled=true OVERWRITE_SETTING_Accounts_TwoFactorAuthentication_By_Email_Auto_Opt_In=false OVERWRITE_SETTING_Accounts_TwoFactorAuthentication_Enforce_Password_Fallback=false

Complex settings that cannont be updated with OVERWRITE_SETTING_ ENV vars **Rocket.Chat** settings = { 'Hide_System_Messages': { Platform.sh 'value': ['au'], ·}, for key, value in settings.items(): Some RC settings cannot be r = requests.post(api_url + '/settings/' + key, json=value, headers=headers) if not r.json()['success']: updated through ENV VARS errno = 2print("Updating", key + "...", r.json()['success']) # Permissions update roles_non_user = ["admin", "bot", "app"] # Rocket.chat perms = { "permissions": [mkdir -p /tmp/rocketchat curl -L https://releases.rocket.chat/\$ROCKETCHAT_VERSION/download -o /tmp/rocketc "_id": "create-c", tar -xzf /tmp/rocketchat/rocket.chat.tgz -C /tmp/rocketchat "roles": roles_non_user cd /tmp/rocketchat/bundle/programs/server ·}, npm install mv /tmp/rocketchat/bundle \$PLATFORM_APP_DIR/rocket.chat "_id": "create-d", cd -"roles": roles non user # MongoDB - We install it local instead of using a service due to missing # support for replication sets. mkdir -p /tmp/mongodb

r = requests.post(api_url + '/permissions.update', json=perms, headers=headers) print("Updating permissions...", r.json()['success'])

curl -L https://fastdl.mongodb.org/linux/mongodb-linux-x86_64-debian92-\$MONGODB_VERSION.tgz -o /tmp/mongodb/mongodb.tgz

tar -xzf /tmp/mongodb/mongodb.tgz -C /tmp/mongodb --strip 1

mv /tmp/mongodb/bin \$PLATFORM_APP_DIR/mongodb





Analyzing the Results

Statistics

• Over 25,000 Presentation Submissions

- 96 Conference deployments
- Over 66,000 of Attendees
- 1000s of Zoom calls

Job Opportunities We're Hiring!

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